



Mayday Homecare

Experts in providing bespoke
quality care

0203 036 2559

community@mayday.co.uk

www.mayday.co.uk/homecare



A photograph of a woman with dark hair, wearing a black t-shirt and a backpack, pushing a young boy in a blue wheelchair. The boy is wearing a black t-shirt and khaki pants, and is laughing with his mouth open. They are outdoors on a paved path with trees and a fence in the background.

Introduction

At Mayday Homecare we offer a variety of services and can provide specialist staff for all levels of care. We provide quality bespoke care to service users in the community and tailor each package specifically to meet our service user's needs. What makes us unique at Mayday Homecare? We put you first, every time. Our aim is to provide exceptional care that we would want for our own families, we promote independent living and aim to ensure our clients are comfortable in their own home.

We support CCG's, local authorities and case management companies across the UK with care packages in the community for both adults and children.

We have a range of healthcare staff, including HCA'S, upskilled HCA'S, RGN'S, RMNS, and speciality staff including ITU and paediatric nurses.

We work alongside our clients to ensure the correct level of care is consistently delivered. We strive to always prioritise the needs and wellbeing of our clients and use all resources we can to ensure the word 'care' is delivered and maintained to its true meaning.

What care do we provide?

At Mayday Homecare our service is nurse led and we ensure our support staff have not only the clinical theory but are supported to be clinically competent in the delivery of specialist care to you. Competency of support workers is maintained in the field at regular intervals to ensure your team remains trained to the highest standards.

It can be very difficult to start a new support package and it rarely runs smoothly from the beginning. There will be some ups and downs while relationships are built, however understanding your needs and how you want your support to progress is our focus.

Our services are delivered to, but not limited to people with;

- + Brain Injury
- + Complex & Specialist Care
- + Cerebral Palsy
- + End of Life Care
- + Spinal Injury
- + Physical Disabilities
- + Eating Disorders
- + Learning Disabilities or Autistic Spectrum Disorder
- + Children, Young adults and Families
- + Dementia and Alzheimer's
- + Degenerative Illness
- + Sensory Impairment
- + Rehabilitation- includes hospital discharge

Complex care at home allows children and young people to receive care they would otherwise receive in a hospital setting, but in the safety and familiarity of the home environment. This means they're in surroundings they recognise, with people they love. This limits family separation and offers an improved quality of life.

Our care team can also support your child or young person to access the community. This can include going to school or enjoying activities.

Mayday Homecare are a nurse led service with strong relationships with the NHS, Case Managers, General Practitioners and the wider health and medical profession. We believe communication, honesty, training, and dedication is what makes Mayday Homecare different.

We also operate to extremely high clinical standards to ensure that our patients are always in safe and capable hands. We believe in the true meaning of the word 'care' and strive to always put the needs and wellbeing of our clients first.

Mayday Homecare believes training is an invaluable tool not only for our staff's development, but for the service we offer. We understand that training can help build a common understanding of our aims and values and show our management team's commitment to all our employees and service users.



Training

Whatever a patient's care needs may be, Mayday Homecare train and supply the healthcare staff to deliver the care required.

Our theoretical and practical clinical training takes place at our fully equipped training centre and is provided by our team of specialist nurses. The centre provides bespoke training to cover a wide range of patient-specific needs.

Our clinical training courses are suitable for both carers and nurses wishing to improve their clinical skill-based knowledge, we understand every individual patient has specific care needs so we will ensure staff have the relevant training.

It is important for patients to form a positive personal connection with their care staff, so they can trust them and feel completely secure and comfortable in their care.

Funding your care at home

Due to an increase in the aging population as well as technological developments, being cared for in the comfort of your own home is slowly becoming the norm. Whilst the previous mentioned factors can be considered important determinants, the flexibility alongside the personal freedom of being supported in your own home, are what truly encourages people to get care at home.

The benefits of receiving care in your own home are being advocated by many professional bodies: local NHS CCG'S, local councils as well as a multitude of healthcare professionals support this style of care. And when it comes to funding, there is a multitude of options, which **Mayday Homecare** could assist you with:

+ NHS Personal Health Budget

Anyone entitled to receiving NHS continuous care is able to have their own Personal Health Budget. Managing your budget by yourself could prove to be challenging at first, especially if you aren't familiar with how the process works. At **Mayday Homecare**, we have strong relationships built with NHS Care Managers, meaning that we are able to assist with the management of a Personal Health Budget.

+ Direct Payment

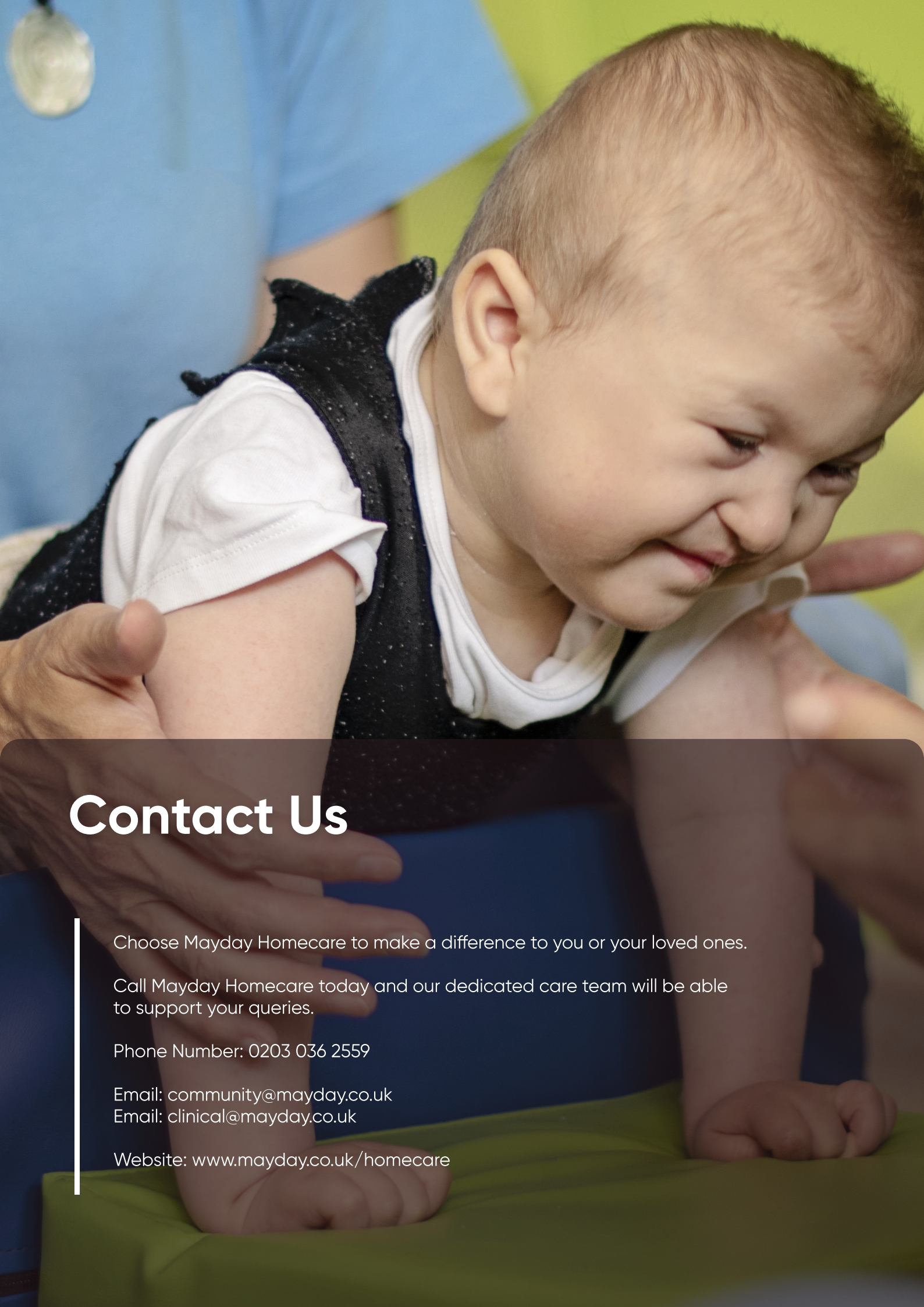
The second funding option available for receiving care at home is via direct payment to the person requiring care (or someone acting on their behalf). These payments could come both from the local council as well as the NHS, once an assessment determines one's eligibility. Anyone who has been determined as being eligible can request a direct payment.

+ Private Funding

Private funding implies paying for your own care. This type of funding could come from many sources the likes of income, savings or medical negligence payments. **Mayday Homecare** can help you track all your spendings, so you feel safe knowing that there are no funds being spent irrationally.

+ Helping managing your budget

Receiving support with managing your budget means that you can be comfortable knowing that everything is being taken care of for you. We are able to assist you by setting up a client account, ensuring that all costs, spending necessities as well as your remaining budget is always visible for your added confidence.



Contact Us

Choose Mayday Homecare to make a difference to you or your loved ones.

Call Mayday Homecare today and our dedicated care team will be able to support your queries.

Phone Number: 0203 036 2559

Email: community@mayday.co.uk

Email: clinical@mayday.co.uk

Website: www.mayday.co.uk/homecare



Testimonial

Mother of the Client



"Really happy. You couldn't be doing any more – you help us a lot. Everything is fantastic. All staff are working well and are well trained. The rota is going really well."

Mother of Client



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